TWB Voice Community Recognition Program

CLEAR Global/Translators without Borders has launched an ambitious initiative for collecting and validating language data. The project which has been made possible through partnering with McGovern Foundation involves voice recording of prompts, transcribing recorded voices, and rating the recordings and transcriptions to train language models. It is an initiative by CLEAR Global/TWB aimed at giving marginalized languages a digital presence, promoting language inclusion, and ensuring that underrepresented voices are heard. TWB **Community members will record voices from the prompts, transcribing the recorded voices and rating the recorded voices and the resultant transcriptions.** This will happen within an interactive, easy to use platform called, **TWB Voice Platform**. Clear instructions on the various tasks are available on the platform itself. Also there is step by step onboarding user interface following a login to the TWB Voice Platform. Our overall target is **100,000 hours of recordings in Hausa, Kanuri and Shuwa Arabic in the first phase of this initiative.** The success of this initiative will be enabled through the support of all participating community members. We are counting on your support!

How does it benefit you?

We believe it is of the utmost importance to support our community members in their professional growth, and to recognize the value of the support they offer. CLEAR Global has a **Community Recognition Program** that rewards volunteers based on their contributions and accrued points for language tasks performed. We offer in-kind professional rewards, and monetary rewards. In this specific case, **we are offering an additional project-specific recognition program** due to the unique project demands and the roles of the volunteer contributors.

This is intended to **support our community members towards their volunteer expenses**.

In this project, we offer rewards to the TWB Community based on the **number of recordings, validations, and transcriptions delivered on TWB Voice in Hausa, Kanuri, and Shuwa Arabic**. The rewards include: in-kind professional rewards (**certificates and reference letters**) that volunteers can use to showcase their participation in the project in their careers; and **monetary rewards**.

The recognition rewards included in this scheme are **not meant to be intended as payments for the delivery of work or as a form of employment**, but as incentive and appreciation for efforts made by volunteers contributing to this project.

How does it work?

Points are automatically calculated by the TWB Community Team using data from TWB Voice. Points are cumulative. At the end of the project, each community member is eligible to receive the reward corresponding to the point thresholds they reached with their total contribution. Each volunteer will receive the reward(s) corresponding to the threshold(s) they fully completed.

The points accrued on TWB Voice are not to be considered the same as recognition points on the TWB Platform and won't count towards the generic recognition program purposes.

Community members can receive points based on different types of tasks involved.

For read prompts, the points indicated below are to be intended for 100 characters. If the recording involves less or more characters than 100, <u>the points will be prorated accordingly.</u>

Type of task	Points
Read prompts: Recording	**20 points per 100-character recording, prorated on basis of actual length**
Read prompts: Rating the Recordings	**15 points per validation of 100-character recording, prorated on basis of actual length**

For freeform prompts, the points indicated below will be awarded independently of the number of characters for each recording, validation, transcription, and transcription validation completed.

Type of task	Points
Freeform prompts: Recording	20 points per recording
Freeform prompts: Rating Recordings	15 points per validation
Freeform prompts: Transcription	40 points per transcription
Freeform prompts: Rating Transcription	15 points per validation of transcriptions

All rewards will be processed together at the end of the project, based on the highest threshold achieved by each volunteer, as detailed in the table below.

Threshold	Reward
12,000 points	20 USD
24,000 points	40 USD
36,000 points	60 USD
48,000 points	80 USD + Certificate of participation
60,000 points	100 USD + Reference Letter

If your work is incorrect or of poor quality and If you consistently deliver poor-quality work, you might be excluded from the project and the recognition program altogether.

Please note that **recognition points are updated on the platform only after your recordings and transcriptions have been successfully rated**, which may take 2–3 weeks. If you believe your balance has not updated after this timeframe, you may contact us for further assistance.

If you need to opt out of the TWB Voice project before its conclusion and believe you are eligible for recognition rewards, please contact recognition@translatorswithoutborders.org before requesting account or data deletion. Once your account and data are deleted, we will no longer be able to track your recognition points or process rewards.

If you need support or would like to share feedback with us regarding the tool or the process, please contact us at translators@translatorswithoutborders.org. Our staff will respond within 3 business days.